

RESOURCES FOR IMMIGRANT NEW YORKERS

REGARDLESS OF YOUR IMMIGRATION STATUS, YOU HAVE RIGHTS.

Avoid Immigration Fraud

If you need immigration legal advice, only go to a licensed attorney or an accredited representative. You can find the list of accredited and recognized providers at nyc.gov/immigrants.

Rights with Immigration Enforcement

NYC does not conduct immigration enforcement. If you are approached by federal immigration enforcement, you have rights. Visit nyc.gov/knowyourrights or call our free immigration legal hotline at **800-354-0365**.

Workers' Rights

You have a right to paid sick leave, minimum wage, overtime pay and more under New York City law. Visit nyc.gov/workers for resources or call **212-436-0381**.

Report Discrimination

Harassment and discrimination are illegal under the NYC Human Rights Law. To report an incident of discrimination, please call **212-416-0197**.

Protections Against Domestic Violence

NYC is here to help you if you are experiencing abuse. You can visit nyc.gov/nychope or call NYC's Domestic Violence Hotline at **800-621-HOPE**.

Tenant's Rights

Need help with any issues related to eviction or your landlord? Visit nyc.gov/tenantprotection or call **311** and say "**tenant helpline**" for free legal help.

Right to Shelter

You have a right to request shelter if you are experiencing homelessness. Access shelter services by visiting the designated DHS intake center. Learn more by calling **311**.

Consumer Protection

Having a problem with a business? As a consumer, you have rights. File a complaint by visiting nyc.gov/consumers or call **311**.

NYC Mayor's Office of Immigrant Affairs

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REGARDLESS OF YOUR IMMIGRATION STATUS, NEW YORK CITY IS HERE TO HELP.



Immigration Legal Help

For free and safe immigration legal help, call **800-354-0365**, from Monday to Friday, 9AM to 6PM.



NYC ID Card

Apply for an **IDNYC**, the free municipal identification card for all NYC residents ages 10 and above. Renew online or make an appointment to enroll, call **311** or visit nyc.gov/idnyc



English Classes

Take **free English** classes anytime, anywhere. Visit wespeaknyc.cityofnewyork.us for more information.



Healthcare

NYC Health + Hospitals (H+H) can provide emergency care, basic health care, check-ups, immunizations, and more. Call **718-387-6407** to be directed to the center nearest to you. To enroll in health insurance plans, including the **NYC Care** program call, **646-NYC-CARE 646-692-2273** or visit nyccare.nyc



Mental Health

For confidential support and connections to mental health care and substance use resources, call **888-692-9355** or **988**, text **WELL** to **65173**, or visit mentalhealthforall.nyc.gov



Emergencies

In an emergency, call 911. An emergency is any situation that requires immediate assistance from the police, fire department, or ambulance. **By law, the New York City Police Department cannot ask about the immigration status of crime victims, witnesses, or other people who ask for help.**



Public Education

All NYC children ages **4 to 21** can attend public school. To enroll, visit schools.nyc.gov/fwc or call **311**.



General City Resources and Information

Need to access city resources or want to report a problem? Call **311** or visit portal.311.nyc.gov



NYC Immigrant Affairs Hotline

Call our hotline at **212-788-7654** from Monday to Friday, 9AM to 5PM, or email us at askmoia@cityhall.nyc.gov